

Policy Quality SCHROFF

We are committed to delivering world class products and services that contribute to the success of our customers and meet or exceed their quality requirements.

All employees are responsible for continuously improve the products and services we provide.

Our brands are the benchmark for quality

We are recognized for our quality culture. Our people stand for quality every day

One Global Quality Management System that exceeds customer & regulatory requirements

Our business system provides real time accurate & actionable quality information

Quality at the Source - Quality & Continuous Improvement are built into every functional process

The Quality, Environment and Safety policy of SCHROFF SAS,

based on the global quality policy accessible on the NVENT Quality website (QSOP-000) as well as the EHS policy (EHS-01-001) accessible on the NVENT EHS website, is proof of the commitment of the high level of the company's hierarchy to the implementation and improvement of our system Quality/EHS management.

It is the basis for defining our objectives and our quality, environment and safety program.

Building our business plan “Success 2022-4.0” will help us accomplish our mission.

This means in detail:

<p>Management Policy</p> <p>Develop an Integrated Management System We continuously improve the effectiveness of our integrated QES management system (Quality, Environment, Safety) to meet the needs of an ever changing business environment.</p> <p>Continuous Process Improvement We work to continuously to improve our internal processes.</p>	<p>Quality and Technical Policy</p> <p>Improve Quality Our company name is recognized for quality products. We strive to improve the quality level of our products and services.</p> <p>Integration of technical Innovations We pursue technical innovation as a means of ensuring product leadership.</p>
<p>Customer Policy</p> <p>Improve Customer Satisfaction We support our customers to be successful and want them to be satisfied with our products and services.</p> <p>Assure On-Time Deliveries Quality also means we deliver products and services to our customers according to acknowledged dates. Our ultimate aim is to meet our customers' requested dates.</p>	<p>Social and Safety Policy</p> <p>Improve Employee Satisfaction and Health We ensure that our subsidiaries comply with all national health and safety requirements as well as social and ethic standards and, whenever reasonably practicable, provide a level of health and safety environment that exceeds the minimum required. We will strive to continuously improve our performance.</p> <p>Employee Qualification We are a learning organization, providing our employees with continuous training to improve their skills and competencies.</p>
<p>Economical Policy</p> <p>Increase Sales and Profit Growth in sales and profits allows us to make further investments in people and assets to meet the expectations of our stakeholders</p> <p>Offer market oriented Prices Through flexibility, innovation and a global support network we will strive to offer our customer the best value in the industry.</p>	<p>Environmental Policy</p> <p>Compliance with regulatory Requirements Our QES management system is the tool to assure compliance with environmental regulation.</p> <p>Continuous Reduction of environmental Impacts Our commitment is to continuously improve our environmental performance and to reduce our environmental impacts accordance with legal and other requirements.</p>
<p>Suppliers</p> <p>We make sure to define or develop our suppliers in accordance with our sourcing strategy</p>	<p>Other interested parties</p> <p>We are committed to taking into account the expectations of all interested parties, evaluating them and implementing all that is reasonably possible</p>
<p>Alexine WILHELM Plant Manager</p> 	